



Mount Wachusett Community College Agency Evaluation of Service Learning Student

As part of an ongoing program evaluation, we ask that you take a few minutes to complete this form. The information will assist us in assuring that future Service Learning experiences are successful for both the student and the agency. Please feel free to call the Service Learning office at 978-630-9187, or email the Service Learning Coordinator, at m_fama@mwcc.mass.edu if you have any questions or concerns.

Please keep in mind that faculty may **require** this form for their course; the student may not receive full credit for the project or the course if this form is not completed and returned for the current semester.

Date:	Agency:
Your Name:	Address:
Phone:	Student Name:

Please circle your response to the following statements: (Scale is: 5=Strongly Agree, 4=Agree, 3=Disagree, 2=Strongly disagree, 1=Does not apply to my situation)

1. A Service Learning Contract was completed by the student and received by an agency representative.

5
4
3
2
1
2. The student completed the Service Learning project and/or the number of hours initially agreed to.

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2
1
3. The student and Service Learning Contract adequately explained the Service Learning course and objectives.

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2
1
4. The student acted in a professional manner and contacted our agency if s/he could not be available during a scheduled commitment.

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1
5. The student utilized appropriate communication skills including verbal, written and non-verbal (behavior, posture, attitude, etc.) skills.

5
4
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2
1
6. The student was able to achieve all of the objectives stated in their Service Learning Contract.

5
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3
2
1
7. The student showed compassion, care, empathy and an ability to develop appropriate relationships in their relationships with the clients served by your agency.

5
4
3
2
1

-over-

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8. The student demonstrated an ability to work as a team member and take direction as needed.

5 4 3 2 1

9. The student expressed emotions appropriately, displayed a positive attitude, appeared to learn from the experience and used good judgement in decision-making.

5 4 3 2 1

10. What do you feel are this student's main strength(s)?

11. What was the most meaningful aspect of this Service Learning project for your agency?

12. What was the most meaningful aspect of this Service Learning project for your clients?

13. Did you observe any changes in your client's behavior that you can attribute to the efforts of our Service Learning Student?

14. Based on this experience would you continue to offer Service Learning Experiences in conjunction with MWCC?
(Why? or Why not?, please be specific)

Although not required, sharing any anecdotal information regarding the impact of this experience on the student and the agency would be welcomed. This information may be utilized for MWCC newsletters or for Service Learning reports or articles.

**Return this form to: Dr. Melissa Fama, Associate Vice President/Academic Affairs
444 Green St. Gardner, MA 01440**